



# Standard 2020.3

## Release Notes

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# TABLE OF CONTENTS

Release Overview	4
Release Strategy	4
What's New in this Release	5
Performance Enhancements	5
Adobe CC20 plugins	5
Summary of Fixed Issues	6
Installation Instructions	7
Download updates	7
Certified Platform Matrix	8
Questions?	8

## Release Overview

The Telescope Standard 2020.3 release contains enhancements which address issues as reported by customers following the last release of the product, version 2020.2, published in March, 2020.

RELEASE VERSION	Telescope Standard 2020.3
RELEASE DATE	April, 2020
RELEASE TYPE	Generally Available
DELIVERABLES	Product Release Software and Release Documentation

## Release Strategy

As we build a great new foundation for Northplains, every release will focus on theme-based features and enhancements prioritized within the roadmap. The Northplains product management team bundles tasks into releases thematically so that it's clear how each release will impact your use of Telescope.

The Telescope Standard 2020.3 release is focused on workflow, Ingestion and Performance.

Highlights include:

- Adobe CC 2020 plugins
- Full previews for ingested GIF files
- Faster Solr indexing speeds
- General quality and performance enhancements

Have a great idea? We'd love to hear it! We believe the best product ideas come directly from our users. [Click here](#) to submit your feature request directly to our product team!

## What's New in this Release

### **Performance Enhancements**

This release includes multiple significant improvements to performance throughout the product. These include faster Solr indexing speeds.

### **Adobe CC20 plugins**

Telescope Standard 2020.3 includes the updated plugins supported by Adobe's Creative Cloud 2020 suite, so that our customers can continue working without interruption and ease when editing, creating and enhancing their assets. You can find the latest plug ins on the Adobe Marketplace.

## Summary of Fixed Issues

Fixes for the following reported issues have been included in this release.

ISSUE ID	SUMMARY
NORTHHP-21751	GIF files can now be ingested, preview is successfully generated
NORTHHP-16328	MP3 Proxies can now be successfully generated for M4A formats
NORTHHP-14484	Fixed an intermittent search error
NORTHHP-18752	Fixed an issue where INDD converted files could not be downloaded
NORTHHP-15216	Fixed an issue where the distribution broker would fail calling proper conversion broker, impeding converted asset movement/copy
NORTHHP-17068	Fixed an issue where XMP would not be written into assets via exiftool
NORTHHP-15163	Improved Solr indexing speeds
NORTHHP-15411	Fixed an issue where MP4 converted videos of large size in Transformation Platform would not play in Quicktime
NORTHHP-19863	Fixed an issue where downloading converted assets would fail
NORTHHP-21868	Fixed an issue where search results would be different in facet and advanced search
NORTHHP-16407	Removed unnecessary data validation step for Video Transformation Platform

# Installation Instructions

## Download updates

Download the Release Package from the Northplains Portal at <https://portal.northplains.com/>

- Access the Northplains Portal using your existing login credentials
- Download the attached Telescope Release Package
- Download the attached Transformation Platform Installer

The full installation instructions can be found [here](#).

## Certified Platform Matrix

SERVER	<p>One of the following operating systems:</p> <p>Windows Server 2008 R2 SP1 Edition or Windows Server 2012 R2 Edition (64-bit)</p> <p>OR</p> <p>Red Hat Enterprise Linux (RHEL) Server 64-bit version 6 or 7</p> <p>Ensure that Internet Information Services (IIS) was installed and configured with the Windows operating system.</p>
CLIENT	<ul style="list-style-type: none"><li>• Client software requires at a minimum OS X Mountain Lion 10.8.5, Windows 8.1</li></ul>

## Questions?

For more details about this release, you can contact your Account Manager at [success@northplains.com](mailto:success@northplains.com).

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